A SUS (System Usability Scale) questionnaire

1. I think that I would like to use this system frequently.

2. I found the system unnecessarily complex.

3. I thought the system was easy to use.

4. I think that I would need the support of a technical person to be able to use this system.

5. I found the various functions in this system were well integrated.

6. I thought there was too much inconsistency in this system.

7. I would imagine that most people would learn to use this system very quickly.

8. I found the system very cumbersome to use.

9. I felt very confident using the system.

10. I needed to learn a lot of things before I could get going with this system.

The SUS uses the following response format (From: measuringu)

Strongly Disagree 1	2	3	4	Strongly Agree 5
○	○	○	○	○

Scoring SUS (From: measuringu)

1. For odd items: subtract one from the user response.

2. For even-numbered items: subtract the user responses from 5

3. This scales all values from 0 to 4 (with four being the most positive response).

4. Add up the converted responses for each user and multiply that total by 2.5. This converts the range of possible values from 0 to 100 instead of from 0 to 40.